

## Compare Services

The following pages show a snapshot view of our three basic management packages:

- (1) Connect – web services
- (2) Collaborate – accounting and web services
- (3) Coexist - full service property management

The charts compare services in four (4) key categories:

Community

Financial

Property

Compliance

## Compare Services

(Chart 1 of 4)

### COMMUNITY

	CONNECT!	COLLABORATE!	COEXIST!
Homeowner Customer Service Line	X	✓	✓
24/7 Emergency Customer Service	X	X	✓
Association Website	✓	✓	✓
Email, Mail, & Phone Communication Tracking & Reporting	✓	✓	✓
Newsletters Email Distribution & Achieving	✓	✓	✓
Association Document File Cabinet	✓	✓	✓
Advertising Space for Community Classified & Homes for Sale or Rent	✓	✓	✓
Social Media Links & Community Polling	✓	✓	✓
Online Reservation System for Community Amenities & Public Community Calendar	✓	✓	✓

## Compare Services

(Chart 2 of 4)

### FINANCIAL

	CONNECT!	COLLABORATE!	COEXIST!
Collect Association Funds	X	✓	✓
Electronic & Paper Billing Statements	X	X	✓
Homeowner Online & Phone Credit Card or E-Check Payments	X	✓	✓
Disburse Funds to Vendors with Board Online Signature & Approval	X	✓	✓
Provide Financial Statements to Board & Homeowners Online	X	✓	✓
Coordinate with Financial Advisors, Auditors, etc & Provide Accounting Advice	X	✓	✓
Prepare Resale/Refinance Documents for the Requesting Party	X	✓	✓
Review & Advise on Association fee Structure & Budgets	X	✓	✓
* Collection of Delinquent Accounts, Coordination with Attorneys, Lien Filing	X	optional	✓

## Compare Services

(Chart 3 of 4)

### COMPLIANCE

	CONNECT!	COLLABORATE!	COEXIST!
Serve as Liaison Between the Homeowner & the Board	X	optional	✓
Violations, Architectural Control & Compliance Tracking, Reporting & Inspections	X	optional	✓
Review Rules & Regulations, Governing Documents, and Policy to Help the Board Create Forms, Process, & Compliance Letters	X	optional	✓
Communicate Non-Compliance Issues to Homeowners	X	optional	✓
Managed Architectural Control Process	X	optional	✓
Provide Monthly Compliance Reports to Board	X	optional	✓
Assign a Community Business Manager	X	optional	✓

## Compare Services

(Chart 4 of 4)

### PROPERTY

	CONNECT!	COLLABORATE!	COEXIST!
24/7 Emergency Maintenance Hotline	X	X	✓
Online Homeowner Maintenance Requests, Tracking & Updates	X	X	✓
Online Project Event Calendar	X	X	✓
Online Community Handyman Resource Center & Referrals	X	X	✓
Creation of Long-Term Property Plans	X	optional	✓
Special Assessment Planning & Advice	X	optional	✓
Strategic Direction Alignment	X	optional	✓
Major Project Oversight	X	X	✓
Budget Variance Project Reporting	X	optional	✓